



# BPG MEMBER RULES

*All members of BPG must review and accept our Member Rules before gaining access our facility or placing an order. By following these guidelines, you are helping BPG maintain good relationships with our neighbors so that we may continue to provide you service. Thank you for choosing BPG.*

VIOLATION OF ANY OF THESE RULES IS GROUNDS FOR REFUSAL OF SERVICE AND REVOCATION OF YOUR MEMBERSHIP.

## **BPG BUILDING GUIDELINES**

In order to provide a safe and enjoyable atmosphere, we ask that our patients follow these guidelines while using our facility:

You must be at least 18 years old, have a valid government-issued ID and a verified medical cannabis recommendation with you to enter. Designated caregivers must carry a copy of their patient's current recommendation.

You must present these items to the Safety Team and Receptionist every time you visit.

To respect the privacy of all patients and staff, there are NO cameras or recording devices allowed in the building.

Treat everyone in the building and our neighborhood with respect.

Absolutely NO alcohol, illegal drugs, or weapons of any kind are allowed on the premises.

BPG is a smoke-free facility. Please extinguish all smoking materials prior to entering the facility's parking lot. Please note that smoking is also prohibited on the sidewalks of San Pablo Avenue by the City of Berkeley.

Service animals are allowed in the building; however, emotional support animals are not.

In case of emergency, stay calm and follow instructions from BPG staff members.

## **BPG GOOD NEIGHBOR POLICY**

We have worked hard over the years to build positive relationships with the residents and businesses in our neighborhood. Please help us by always following these rules:

NEVER sell or distribute the medicine you receive at BPG. All medicine products are solely intended for the patient who receives them, or for the qualified patient that a designated caregiver serves.

NEVER consume cannabis inside of BPG, in our parking lot or in the neighborhood.

Keep all medicine out of sight when you exit and as you drive away.



# BPG MEMBER RULES

Always drive carefully and courteously. Turn car stereos down.

Do not leave children under 6 years old unattended in the parking lot or in your vehicle. Children must be supervised by a person 12 years of age or older.

Park your vehicle in our lot or use public parking. Never park your car in a neighbor's lot or in a bus stop. Overnight parking is NOT allowed.

Do not linger in your car or on the sidewalk after visiting BPG. Loitering is prohibited.

Help us keep the neighborhood clean. Dispose of trash and recyclables in the proper receptacles.

## BPG DELIVERY SERVICE RULES

*In order to provide a safe and enjoyable experience, we ask that our patients follow the following rules while using our delivery service:*

You must present your ID to the Delivery Driver every time they deliver, before you may receive your package.

All order requests must be confirmed by BPG before they can be fulfilled. BPG will contact each patient to confirm the details of their request.

You must provide an active phone number when submitting an order. The Delivery Driver will call the number provided prior to arrival.

You must provide the address of your primary residence even if you request to have deliveries made to another location.

You must be at the delivery location at the time agreed upon when BPG confirms the order.

You must have exact change when paying for a delivery with cash. Delivery Drivers do not carry money, and cannot provide change.

You must sign the invoice when you receive an order. This confirms that you received all items that you purchased.

BPG reserves the right to apply limits to the quantity and/or value of delivery orders in order to minimize the risk to our Delivery Drivers.

BPG reserves the right to assess the environment of the delivery location at the time of delivery for safety risks and to postpone a delivery if such risks are present. Every effort will be made to communicate this decision to the patient and to work out a mutual solution.